



# How Schools Can Easily Manage the Flood of Public Records Requests

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June 8, 2023

# Granicus Is Transforming how Government and People Connect Digitally

**Serving**  
the public's  
needs &  
interests since  
1999.



**Connecting**  
with  
government-  
provided  
information and  
services

6,000+ Government Customers

15 Of 15 Federal Agencies

1,000 Employees Worldwide

50 States, plus locales in Canada, UK, Ireland, Australia, New Zealand

50 of 50 Largest US Cities

# Today's Speaker Lineup



**Lisa Soucek**

Product Training Lead  
Granicus



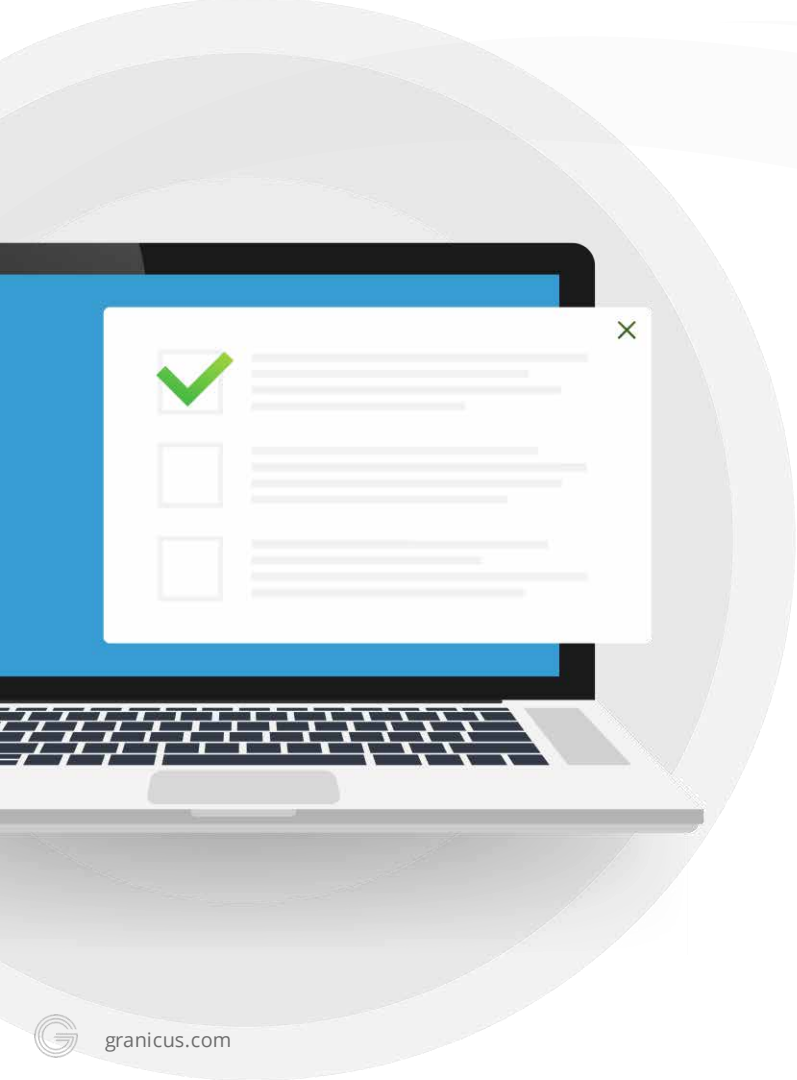
**Angela Shepard**

Communications Specialist  
Hernando SD



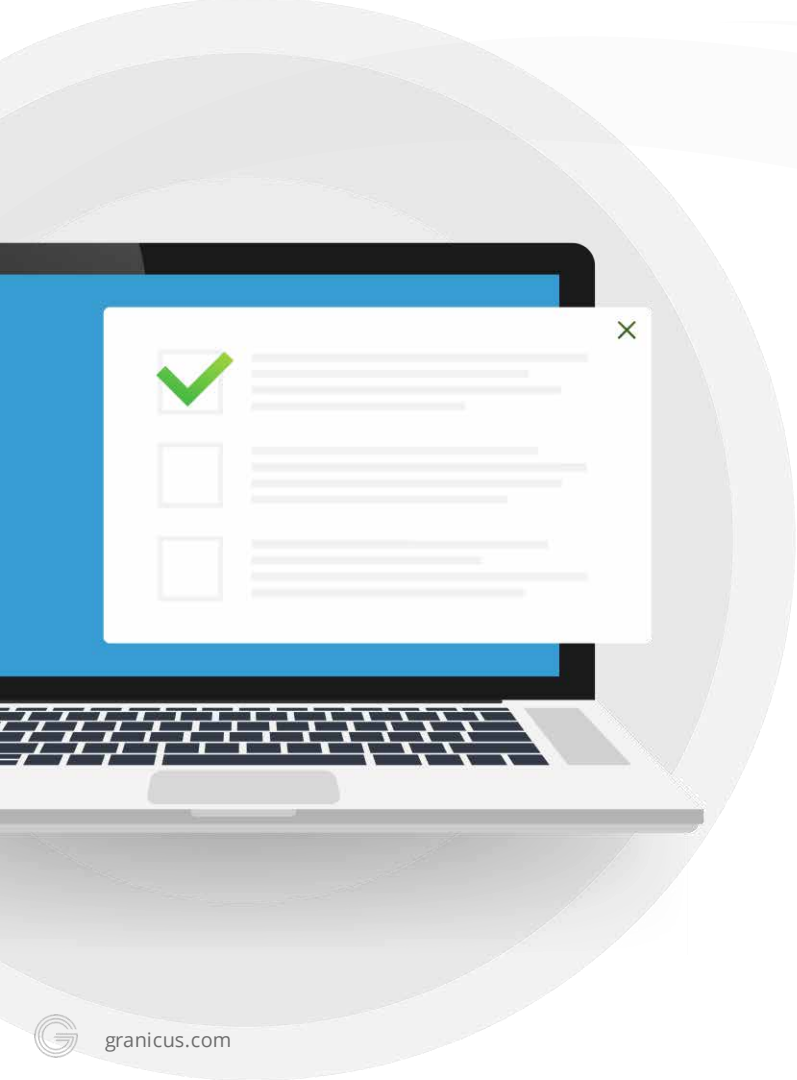
**Lynae Vingle**

Coordinator of Legal Services  
Fort Bend ISD



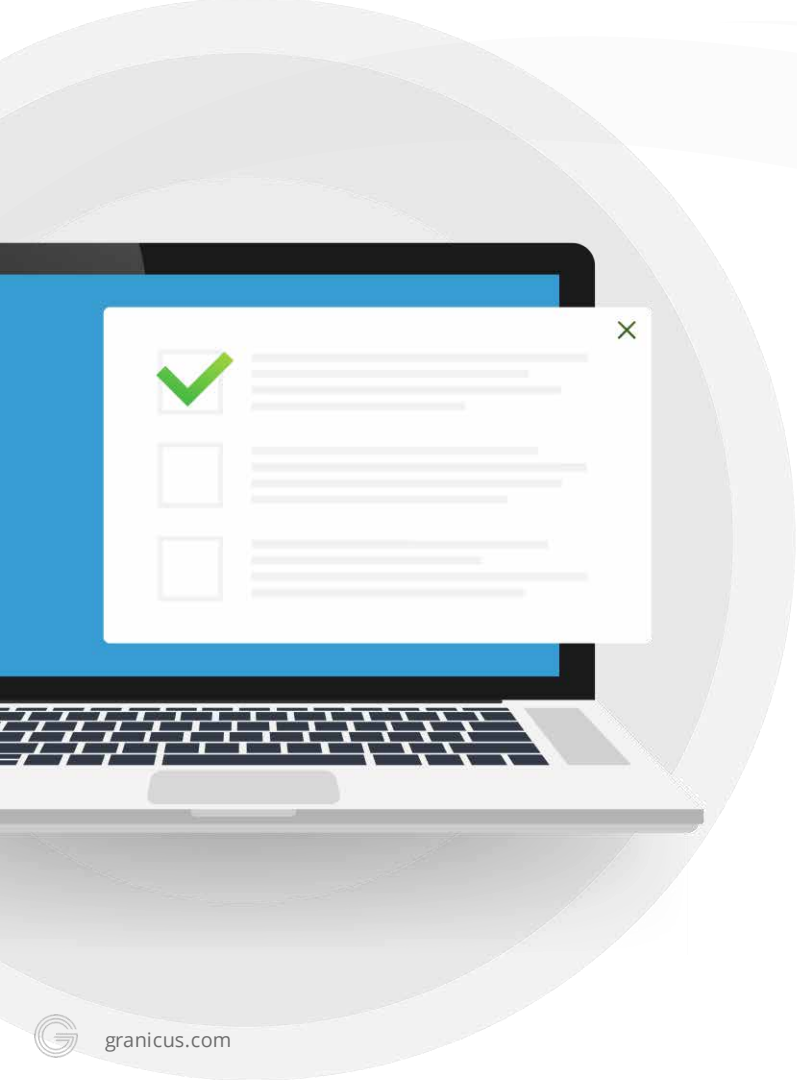
## **Poll: How are you currently managing your public records requests?**

1. Paper intake form
2. Spreadsheet tracking
3. Email collaboration and responses
4. Other (share in chat!)



## **Poll: On average, how long does it take you to process a public records request?**

1. 1-2 days
2. 3-4 days
3. 1 week
4. Over a week



## **Poll: What is slowing down your response time to public records requests?**

1. Complexity of requests
2. Fragmented process
3. High volume of requests
4. Insufficient staffing/resources



## Poll: What issues do you face when responding to public records requests?

1. Underfinanced
2. Too much workload/understaffed
3. Lacking proper tools
4. Other (share in chat)

# Tell Us How We Did

If you'd like free information on:

- ✓ A specific topic covered in the webinar
- ✓ Next steps for simplifying your public records request process
- ✓ A list of neighboring similar organizations already using Granicus to create a centralized approach to public records request management.



Let us know how we did in this webinar, what you would like to see next, and anything else you would like to share in the post-webinar survey.