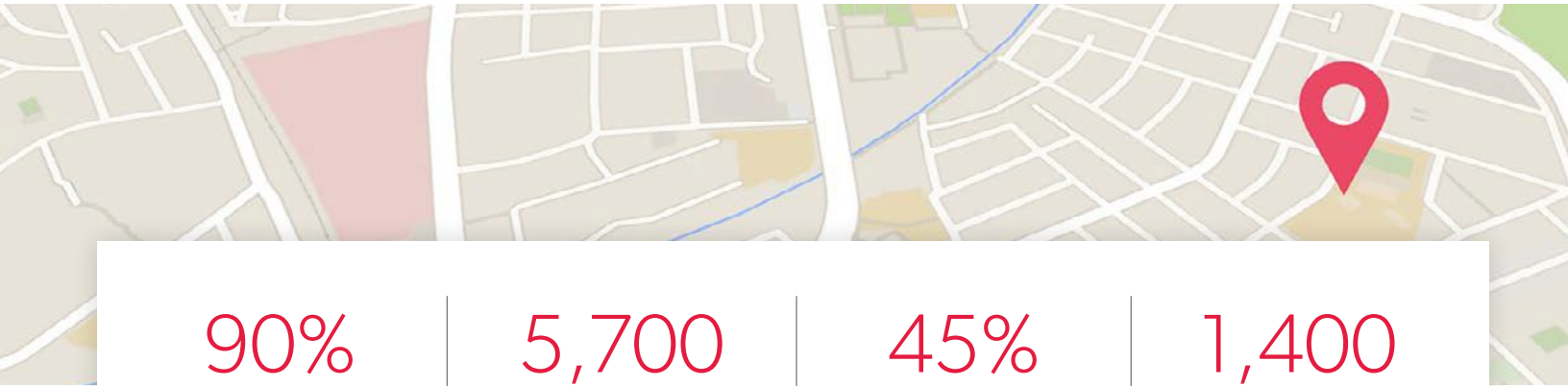




Nashville, Tennessee Codes Department

How the Codes Department Achieves 90%+ Compliance With Host Compliance



90%
Compliance

5,700
Units

45%
Increase in
Compliance

1,400
Units per
Employee

OVERVIEW

The Codes Department was struggling to enforce their short-term vacation rental regulations (STR) through a mostly complaint-driven process. With Host Compliance, Nashville has more than doubled their compliance rate; 91% of STRs have a permit and are paying taxes with Metro.

SOLUTION

With Host Compliance, Metro can identify illegal operators before there ever is a complaint –from the safety of their desks. “It’s an insane use of resources to send code enforcement officers out into the field every day to try and catch illegal operators. It’s dangerous,” said Michael.

RESULTS

Since implementing Host Compliance, Nashville has more than doubled their compliance rate; 91% of STRs have a permit and are paying taxes with Metro.

MUST HAVE SOLUTION

HOST COMPLIANCE

“ Just the presence of Host Compliance has been a natural deterrent for those who might intentionally or unwittingly violate the laws regarding short-term rentals.”

–Jon Michael, Metro Zoning Administrator.